Dear Sir, Madam,

We have the pleasure to invite you to our event at the World Water Week in Stockholm this summer, which aims to find answers to the question: How are we going to make our water services more resilient in an increasingly water insecure world?

WASH services depend on, and have an impact on ecosystems. Economic growth, population growth, urbanization and climate change create enormous pressure on ecosystems, and on the availability of water sources. Water is often extracted in an unsustainable way and (un)treated wastewater negatively impacts the environment. Additionally, the reduction of good quality water resources is often leading to tensions or conflicts between water users.

The interactive discussion involves inspiring practitioners and the winner of the video contest for young experts, mainly focusing on three case studies brought to you from Ethiopia, the Philippines, and Mali dealing with either too much, too little or too dirty water. The session will particularly focus on sharing best practices in coping with the complex problems faced by urban water utilities, as they are required to take on an integrated approach to improving quality and access of service delivery while at the same time addressing water security and quality.
Program & Speakers

09-00 - 09.10  Word of welcome & General introduction
A short introduction on the topic will be given, highlighting key linkages between environmental and socio-economics trends leading to increasing pressures on water services, and the need to make our water services more resilient. Speaker: Clarissa Brocklehurst.

09.10 - 09.50  Interactive case study working groups, including video introductions
The audience get to engage in brainstorm sessions with the aim to share expertise and experiences in order to come up with possible ways on how to tackle the problems presented in the case studies. These include challenges related to too little, too much, and too dirty water in the context of increasing environmental and socio-economic pressures. The cases are brought to you from:

- Ethiopia: Water scarcity and source protection. 
  Moderated by: Hein Pieper, Marijn Korndewal, and Kidist Ketema Bekele.
- The Philippines: Resilience and disaster preparedness. 
  Moderated by: Dr. Hilly Ann Roa-Quiaoit.
- Mali: Water access and quality challenges. 
  Moderated by: Boubacar Kane.

09.50 - 10.00  Q&A with the winner of the video contest for young professionals
In the build-up to this event, a video contest has been organized to give young professionals working in the water sector the chance to share their story and ideas on how to make our water services more resilient. During the Q&A the winner gets to share his story and ideas with the audience. Video contest winner: Wesley Kipng’ enoh. Moderated by: Melissa de Raaij.

10.00 - 10.10  Summarizing pitches by the case moderators
Each case moderator will give a 2-3 minute pitch, including the outcomes of the brainstorm sessions.

10.10 - 10.30  Interactive call for action & Wrap-up
A creative and interactive call for action will take place with the aim to establish a learning and/or action agenda. The morning will end with a wrap-up summarizing the session. Moderated by: Clarissa Brocklehurst.